



IOWA DEPARTMENT OF NATURAL RESOURCES

# Air Quality News

## Environmental Services

July 8, 2020

## Updates and answers to your EASY Air questions—the fastest, easiest way to submit permit applications

DNR air quality engineers and permit writers continue working to improve DNR's Environmental Application System, Iowa EASY Air. Check out the three latest improvements to the system.

### General FAQs

As more facilities use EASY Air to submit permits, some questions repeatedly pop up. To supply those needs, DNR staff compiled answers to your frequently asked questions (FAQs).

If you want to know how to log in to EASY Air, what data migrated into the system or how to start a construction permit, you can find answers on the [eAirServices](#) webpage. Look for those and more answers in “General FAQs” under the EASY Air Instructions tab.

### Sent Back FAQs

Occasionally DNR needs more information to review a permit application. When that happens, the Responsible Official receives an email through EASY Air saying the application has been “Sent Back.” If your company received a Sent Back notice, check the “Send Back/Amendments FAQs” on the [eAirServices](#) webpages under the EASY Air “What Instructions Are Available?” tab. This helpful document will guide you through how to respond and provide the missing information so DNR can continue processing the permit.

### Updated Facility Number and Name Change Form

Use the updated Facility Number and Name Change form (form 542-1056) to request a new or temporary facility number, and to process a name change for an existing facility. Find the form on the [eAirServices](#) webpage under the “How Do I Get or Change Access” tab. Instructions are listed on page 2 of the form.

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## A note on Iowa DNR and COVID-19

The Iowa Department of Natural Resources is working with state and local officials to reduce the spread of COVID-19 and has transitioned employees to work remotely. DNR offices are closed to the public during this time and only available by appointment.

In another effort to further reduce the spread of COVID-19, the DNR is encouraging the use of the online services for submitting applications, payments and other daily tasks and interaction with DNR staff.

- [Full list of DNR's online services](#)

- [Up-to-date information on DNR services, facilities and events impacted by COVID-19](#)
- [Technical information for regulated businesses in regards to COVID-19](#)

We thank you for your patience and flexibility during this time. If you need to contact DNR staff you can reach them by email or phone or by calling 515-725-8200.

DNR's Air Quality News listserve is targeted to the regulated public and consultants to deliver timely regulatory news, program updates, and technical guidance to your email. If you have difficulty, please contact DNR's Wendy Walker at 515-725-9570.